Unify routine IT tasks into a solution set that leverages existing investments for break-through gains in operational efficiency and flexibility.

The Challenge

End-user systems and their integration with IT environments have become increasingly complex and difficult to manage. The constant flow of employee changes, patches, applications, updates, and operating system upgrades burden already limited IT resources, resulting in increased maintenance costs and security risks.

The Solution: Service Automation Solutions and Consulting

Column Technologies' Service Automation Practice is the fastest growing in our enterprise as it provides the next level of evolution in IT infrastructure management where process definition, standards, and IT automation help lower cost and risk, while ensuring compliance, service availability, and responsiveness to changing business needs.

Column Solutions

- Data Center Automation
- Discovery and Dependency Mapping
- Application, Client, Database, Network and Server Automation

At A Glance

- Authorized BMC Software Reseller and Service Provider
- Authorized BMC Software L1 Support Partner
- Authorized BMC Software Education Partner
- BMC Software Worldwide Top Solution Partner
- Managed Services Provider
- EXIN Accredited ITIL® Training Partner

Contact Column Customer Support

CustomerSupport@columnit.com
888.500.7840
Live Chat via Website
Leading Expertise: Column Service Automation Consulting

Column employs a very strong group of consultants in the Service Automation space. We have invested heavily in training and in certifications and have the knowledge and experience to understand and recommend best practices. Our overall goal is to become a well-respected vendor by delivering quality.

In working with clients such as: Morgan Stanley, Liberty Mutual, and Eaton Vance Column utilizes proven methods, tools, and metrics to assess maturity levels and suggest proactive improvement opportunities. At an operations level, Column addresses any part of Service Automation needs, including coding, business process decomposition, and service impact modeling.