Column Application Hosting provides the physical platform and managed environment for your entire BMC software application environment. Column will install and configure all of the applications you need, and then monitor their processes to ensure optimal speed and efficiency while it is in use. Column will also ensure the integrity of your application by implementing security methods.

### What Column Application Hosting Can Do For You?

Column Application Hosting transforms your business by lowering costs, accelerating deployment and increasing efficiencies. You can be assured your systems are running at peak levels while you focus on your core business. Column Application Hosting enables you to:

- **Operate your critical applications without a problem**
  Column hosting centers provide operating system administration, database administration and network management. Column gives you full-time peace of mind by providing you with 24-hour diligence, every day, and every week.

- **Smooth Transition**
  Assistance to manage the relocation logistics from your current hosting facility; systems engineering to help you select cost-effective infrastructure; hardware, software and network installation; disciplined project management to meet the needs of your vendors and customers.

- **Minimize interruptions to your business**
  Column raises the bar with our state-of-the-art, highly secure data centers which operate with inordinate hardware, dual Tier 1 ISP providers, and automatic failover.

### Key Benefits

- Data center and network security: biometric, card, cameras, detection, intrusion, and firewalls
- Compliance: ISO 27001, PCI, and SAS 70 certifications
- Service Operations: capacity planning and procurement, help desk, performance reporting, service-level agreements (SLAs)
- Database administration: MS SQL, MySQL, and Oracle
- System administration: Linux, UNIX, and Windows
- Network management: Frame, MPLS, and VPN

---

Contact Column Customer Support

- CustomerSupport@columnit.com
- 888.500.7840
- Live Chat via Website
Maximize ROI with high availability

Offering the highest level of protection, Column hosting centers are designed with fully spare active power paths to keep your applications up and running. Our centers are audited regularly for compliance and certification, continually exceeding third-party standards for system performance.

Best-in-class processes

Column maintains best practices and participates in the most demanding third-party audits in the industry. We also participate in Penetration Scans, Vulnerability Assessments, Type II SAS 70 Reviews, US Federal Financial Institution Examination Council (FFIEC) governance and regular examinations, ISO/IEC 27001:2005 certification and PCI Certification and HIPAA compliance.

Safeguard your business from risk

Column provides services that include data integrity, authentication, database administration, continual operating system upgrades and compliance with the latest security patches. We also provide registry setting controls, application monitoring services, change controls, security monitoring, virus protection, and intrusion penetration testing services.

Improve performance with efficient and seamless migration

Our skilled services personnel can assist with every stage of the hosting lifecycle, from migrating your applications into our hosting environment to account support and performance monitoring.

Benefits

- Outsource management of your business-critical applications to a team that responds like an extension of your own team
- Reduce outage risk in a fully-redundant top-tier data center
- Free-up your technical teams for creative development
- Monitor your site remotely, while we handle the 3:00 AM beeper
- Delegate your database maintenance to professionals
- Host your development and test environments under the same roof as your production system

Proactive Monitoring and Backups

Column Technologies is proactive in our efforts to minimize services disruption, and has proposed solutions that exceed our customers' requirements for application availability, capacity, security and service continuity.

- Site Disaster - Service disruption due to loss of site will be limited to 8 business hours.
- Loss of Data - Data vulnerability will be mitigated in two ways, SAN protection with real-time hardware & database failover technology
- Database backup - the entire database and application binaries are fully backed up each week, and incremental backups occur daily
- Database replication - the database is continuously replicated to Column's data center (with a variable lag that will not exceed 30 minutes)

Corporate Headquarters
10 East 22nd Street, Suite 212 Lombard, IL 60148
Phone: 630.515.6660 | Toll Free: 866.265.8665,
Fax: 630.271.1508
Email: info@columnit.com | www.columnit.com

About Column Technologies
Established in 1998, Column Technologies is a global technology, management consulting, and services company with proven success across the public and private sectors. Headquartered in the United States, Column has offices in Australia, India, and the United Kingdom, as well as a global partner network.

The Column Technologies’ logo, product or service names are registered trademarks or trademarks of Column Technologies, Inc. All other registered trademarks or trademark logos belong to their respective companies.

©2016 Column Technologies. All rights reserved. Origin date 09/16 –Control#20060902