



Column Case Investigative

Securely manage information and records, automate key processes, and rapidly complete required reports and audits.

Common Uses

- Incident Management
- Internal Investigations
- External Investigations
- Fraud Prevention
- License Regulation
- Inspections
- Counterfeit Tracking
- Product and Brand Protection
- IP Protection

Key Benefits

- Optimize user productivity with an intuitive web interface and role-based navigation
- Enhance information sharing with highly secure, case-specific workspaces that allow almost any file format
- Protect sensitive information using a variety of highly-flexible user, role, and information-based controls
- Increase efficiency with the leading workflow engine that automates activities and enforces processes
- Improve information access with a search engine that indexes web pages, attachments, forms, form letters, and log entries and a data visualization tool

The Challenge

The mainstream news is inundated with cases of organizational fraud, mismanagement, and manual-prone errors in record keeping and evidence tracking. Little or no visibility into workloads, incident management, and case handling exists in organizations charged with the responsibility to conduct investigations. The expansion of technologies have produced large amounts of information silos, creating challenges in tying data together and reporting accuracy. In order to protect the integrity and effectiveness of an organization, careful attention must be dedicated to detecting abnormal behavior, tracking incidents, storing evidence, identifying trends, reporting, and documenting progress.

The Solution: Column Case Investigative

Column Technologies offers Column Case Investigative, a collaborative, integrated, web-based solution that helps organizations securely log, store, and share information and records. Focused on the real-world needs of professionals, Column Case Investigative offers the collaboration, content management, workflow automation, and integration features you need to improve case management.

Individually, Column Case Investigative allows distributed teams access to highly secure, case-specific workspaces. Collectively, Column Case Investigative promotes secure, cross-agency cooperation and information sharing that helps improve outcomes while reducing costs.

Case Management Benefits

From our inception, Column Technologies has helped public and private organizations transform how they conduct business. Today, Column Case Investigative features can help your organization:

- **Enhance information sharing**

The Investigative module replaces paper-based case folders with secure, case-specific virtual workspaces. Here, users can coordinate their work and manage unstructured content such as Microsoft Office and PDF documents, HTML files, e-mail messages, images, forms—even audio and video files.

- **Improve record, document, and evidence management**

Rigorous access and audit controls—including user, role, and group-level security, data encryption, and complete audit trails—promote information sharing and fulfill your organization's responsibility to protect both privacy (such as personally identifiable information) and civil liberties

- **Increase data quality**

Powerful data quality management tools use business rules and real-time logic to validate, cleanse, and integrate data. The result? Accurate, timely, and complete information that supports good decision making without compromising speed and efficiency.

About Column Technologies

Established in 1998, Column Technologies is a privately held software provider specializing in business process management solutions for public and commercial markets.

Headquartered in the United States, we have over 300 employees around the world, as well as offices in Australia, Canada, India, Singapore, South Africa, and the United Kingdom.

Developed and launched in 2006, Column Case Investigative has become the leading case management investigation software. The success came from its easy to implement and maintain, powerful content and records management, collaboration, and workflow automation features, which continue to prove an increase in efficiency and help deliver high-quality service.



- **Improve information access from search and data visualization options**

When you need to find information, you can securely search all sources, including documents, web pages, attachments, forms, and activity logs. You also have access to Column Visualization, a powerful data visualization technology included with Column Case Investigative. It's a groundbreaking tool that can help you uncover relationships among people, locations, property, vehicles, organizations, and other data elements.

- **Increase efficiency with electronic forms and customizable workflows**

Built on a workflow engine used by some 7,000 organizations and over 80% of the Fortune 500, Column Case Investigative can automate manual, time-intensive activities.

Workflow rules can mirror your current practices by sending notifications or information, creating or escalating assignments, requesting approvals, and updating data fields. You can even create trackable electronic forms that reduce errors and rework and then link them to cases.

When your workflows are in place, you can continually measure their effectiveness, making changes to deliver leading performance. Whether you automate one process or all of them, you'll eliminate redundant tasks, speed approvals, and ensure compliance.

- **Access to up-to-the minute data with a customizable, web-based reports console**

Powerful reporting and dashboard consoles provide real-time performance metrics and fully integrate with a wide variety of business intelligence solutions. The solution provides business intelligence by including a large number of standard reports and dashboards as well as the ability to create custom reports and ad-hoc queries. If rolled-up data demands an explanation, you can easily drill down for more detail.

Software-as-a-Service (SaaS) Delivery

SaaS allows organizations to reap the benefits of an integrated investigative case management solution with minimal installation and maintenance costs and without adding technical staff. Your SaaS-enabled case management solutions reside on Column's servers, and your users access them through secure Internet connections.

Managed Hosting

Column's Managed Hosting provides the physical platform and managed environment for the entire Column Case Investigative application environment while providing you with the ownership of the software licenses. Column will install and configure the software, and then monitor to ensure optimal speed and efficiency while it is in use. Column will also ensure the integrity of your application by implementing security methods. Column Technologies is proactive in our efforts to minimize services disruption, and has proposed solutions that exceed our customers' requirements for application availability, capacity, security and service continuity.

For More Information

To learn more about Column Case Investigative and how it can help improve your organization's performance while lowering costs, contact a Column Technologies representative or visit www.ColumnCaseInvestigative.com.

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